Carti Hotel Management System

Business Use-Case Specification: Check-out

Version <1.0>

Revision History

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Business Use-Case Specification: Check-out

# Introduction

## Purpose

This document describes use case: Check-out

## Scope

This business use-case specification doesn’t include a prototype.

## Definitions, Acronyms, and Abbreviations

NA.

## References

File Supplementary Business Specification in the Business Modelling folder

## Overview

The remainder of this document includes the description of the Check-out business use case, followed by the main workflow.

# Display Revenue Report

## Brief Description

This business use case is made for receptionists to check-out customer reservations.

# Goals

The Receptionists can check-out reservations of customers.

# Performance Goals

None.

# Workflow

## Basic Workflow

On the Receptionist Page, functional buttons are located on the left side, while the main section displays room information. The search bar is positioned between the navbar and the main content. When the receptionist enters a customer’s name into the search bar and clicks the search button, the system displays a list of matching customers. By selecting a customer, the receptionist is redirected to the Customer Detail Page, which shows the customer’s reservation history in blocks.

When the receptionist clicks on a reservation, the system displays the bill information for that reservation in a table format. Below the table, there is a Check-Out button, allowing the receptionist to complete the check-out process and view the final bill. If the receptionist needs to print the bill, they can click the Print Bill button to generate a printed copy.

## Alternative Workflows

*None.*

# Category

Core Use Case.

# Risk

NA.

# Possibilities

NA.

# Process Owner

NA.

# Preconditions

## Customer Active Reservation

The customer must have an active reservation or room assigned in the system.

# Postconditions

## Check-out Completed

The customer's check-out process is completed, the room's status is updated to "Available," and the final bill is recorded in the system.

# Special Requirements

NA.

# Extension Points

NA.